

UNITED STATES DISTRICT COURT
DISTRICT OF MINNESOTA

In re: Target Corporation) File No. MDL 14-2522
Customer Data Security Breach) (PAM/JJK)
Litigation,)
)
This transcript relates to:) St. Paul, Minnesota
Financial Institution Cases.) September 10, 2015
) 10:00 a.m.

BEFORE THE HONORABLE PAUL A. MAGNUSON
UNITED STATES DISTRICT COURT JUDGE
(HEARING ON CLASS CERTIFICATION)

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P R O C E E D I N G S

IN OPEN COURT

THE LAW CLERK: All rise. United States District Court for the District of Minnesota is now in session, the Honorable Paul A. Magnuson presiding.

Please be seated.

THE COURT: Good morning, everybody. We've got the Target Consumer Data Security Breach litigation matter Motion For Class Certification.

I realize that I put some kind of tight time restrictions on you, so I'm not going to ask you a lot of questions, just let you put your best foot forward on it.

Mr. Cambronne, you're sitting on the front seat, so I assume you're going to stand up.

MR. CAMBRONNE: I will stand up, Your Honor.

Your Honor, kind of distilling to what I think is its essence is defendant acts that facts and law do not predominate and hence you should not be thinking about certifying a (b) (3) class. Your Honor, at this stage of the litigation, we have developed facts that are no longer just the allegations of a complaint. And we can prove, we believe, both liability and damages using common proof, which satisfies that requisite of Rule 23.

In order to assist Your Honor, I have put up on the screen, but also shared with counsel, a timeline that

1 will, I think, be helpful to the Court in understanding why
2 we are confident that we can prove this case, liability and
3 damages, using common proof.

4 Prior to the breach, Your Honor, that happened
5 essentially December of 2013, earlier that year, Target had
6 received a number of warnings from internal sources, from
7 outside sources like Deloitte and Visa, that said there is a
8 new malware out there that if it infects your point of sale
9 or POS terminals, it can scrape card data, all the
10 information on the magnetic stripe, thereby compromising
11 those cards. That was important and well-publicized, and
12 Target knew it.

13 Target then in October of 2013 installed what's
14 called the FireEye system, Your Honor. Importantly, though,
15 that FireEye system, although very, very efficient and does
16 do its trick, and can and does discover the existence of
17 malware on a computer system, that installation was in a
18 detection mode only, not a scrub mode. In other words, what
19 that means, Your Honor, is that Target had available to it
20 in October of 2013 an ability to make sure that if it was
21 infected by this vastly warned against malware called
22 BlackPOS, it could not only identify it but eliminate it, no
23 harm no foul, eventually no lawsuit. But they had turned
24 that off, Your Honor, for reasons nobody at Target has been
25 yet willing to tell us.

1 And then Target -- number two up there, Your
2 Honor -- did something that is interesting but is not
3 unusual for a merchant. It instituted a computer system
4 "freeze" at its organization over in Minneapolis there. And
5 what that meant is changes to the system could not be
6 internally generated at Target because they didn't want to
7 interrupt the important, we all acknowledge, Christmas
8 holiday shopping season. So what it did, that "freeze," is
9 make fixes impossible to accomplish.

10 Some time during the last two weeks of November,
11 Your Honor, what was warned against did, indeed, happen --
12 that is, malware was put on the point of sale cash registers
13 at Target across the nation.

14 Now, it's interesting to note that this
15 information, this ability to hack, if you will, the computer
16 system at Target was accomplished through using the
17 credentials of a third-party vendor out in Pennsylvania, a
18 heating and air conditioning company. But once they got
19 into the Fazio -- that's with a Z -- system out there they
20 could, the hacker, gain access completely and fully to the
21 Target computer system. Everything that happened in that
22 company could now be known to outside persons.

23 With that portal opened, if you will, Your Honor,
24 what happened then was the hacker put this malware that had
25 been warned against, that really Target could have protected

1 against, was put on the point of sale outlets during the
2 heavy business Christmas season at Target.

3 Now, we know, Your Honor, that Target learned of
4 this hack through Symantec, which is another software
5 company, back in November also -- that is, it was installed
6 in November '13. It also was discovered by Target back in
7 2013. We have people in-house saying they're working on it
8 on Thanksgiving Day in 2013.

9 So we have installation, even though it didn't
10 have to happen, of this malware on the computer system. And
11 during the next two or three weeks, Your Honor, the full
12 information on a magnetic stripe of a credit card was
13 used -- was and could be taken and stored, and it was stored
14 continuously at Target, and that information.

15 Now, Target being aware of it in late November did
16 eventually remove all this malware, Your Honor, but then the
17 deed had been done. Over 40 million cards the information
18 of consumers had been stripped away and obtained by the bad
19 guys, if you will. And they had that in their arsenal, if
20 you will.

21 Now, Target publicly disclosed on December 19th
22 that they had been the victim of a hack. That's
23 interesting, Your Honor, because they knew they had been the
24 victim of a hack back in November. But on December 19th is
25 when they chose to disclose the information, Your Honor.

1 And what happened then, Your Honor, is the deed had been
2 done. The fox was out of the chicken coop, and a hack was
3 disclosed.

4 Now, credit-card companies on December 20th began
5 telling the banks that issued these cards the following
6 cards have been the subject of an intrusion, a hack if you
7 will, a breach of data at the Target Corporation, and began
8 notifying. In fact, some 90 plus percent of the cards
9 affected and their issuing banks had been notified by
10 December 20th. But then that's when the cat is out of the
11 bag, as I say.

12 Now the question becomes, and this gets to the
13 issues that I think Target wants to focus on, what happens
14 then. We have full notification to the rest of the world
15 what Target knew for the last three weeks. Targets were
16 notified officially. And the important thing, Your Honor,
17 is that banks had to act. They had to act. Now, that is
18 not just an argument of a lawyer, Your Honor. That is the
19 subject of various laws and expert testimony. And I'll talk
20 to that in a minute, but maybe one reference to the law that
21 supports the notion that banks had to act is the Federal
22 Deposit Insurance Corporation's Financial Institution letter
23 back in 2005, Your Honor, 2005. And this is the guidance on
24 response programs for unauthorized access to customer
25 information and customer notice. So banks know that when

1 they detect or are advised of a hack of information on the
2 cards that they issue they have to do something. That is
3 part of the Librocks deposition, Your Honor. You have it
4 before you in one of the affidavits. But, anyway, I quote
5 just two sentences. This is the FDIC interpreting the
6 Gramm-Leach-Bliley Act, Section 501. It says, At a minimum,
7 an institution's response program should contain procedures
8 for taking appropriate steps to contain and control the
9 incident, to prevent further unauthorized access or to use
10 customer information -- that is, prevent further
11 unauthorized access to or use of customer information. So
12 we have federal law imposing upon banks a need to act. This
13 is something that should be without question, Your Honor.
14 Under the Electronic Funds Transfer Act, banks are
15 responsible to pay fraud charges, not the individual
16 cardholder. Visa rules tell banks they have to act in the
17 face of such information.

18 So we say -- and this is a common impact, Your
19 Honor -- we say banks had this legal obligation to act. Our
20 expert says they do it because they want to avoid losses,
21 they want to avoid customers getting angry, they want to
22 avoid regulatory backfire from the regulators, and they want
23 to protect their own reputations. So being faced with the
24 need to act banks acted.

25 Now, it is Target's view that yes, but your banks,

1 they acted in different ways. For instance, some of the
2 banks immediately reissued cards. Some didn't do so
3 immediately but, rather, contacted customers in the first
4 instance before cards were reissued. All banks ultimately
5 had to pay fraud charges. Anyway, the fact that banks had
6 variations, if you will, of acting Target points to as
7 saying, well, obviously, this is not a cohesive class. Your
8 Honor, it's cohesive because banks were prompted and
9 required to take action. What they did -- for instance,
10 incurring costs associated with reissuance or incurring
11 costs associated with fraud -- those are just various levels
12 of damages, Your Honor. It doesn't mean that they didn't
13 have to act, as Mr. Libroock and as Dr. Cantor point out in
14 their expert opinions, Your Honor. So banks had to take
15 action.

16 Now we have a related argument from Target that
17 says essentially, Your Honor, how can this be traceable to
18 Target's malfeasance? Well, we've pointed out how Target
19 had an ability but ignored that ability to act. They could
20 have announced way back in November that they had been
21 hacked, they chose not to, and that caused the 40 plus
22 million cards to be compromised, Your Honor. But Target
23 says, well, you cannot say that these costs are associated
24 with what happened at Target. Well, wait a minute. We've
25 defined our class, Your Honor, as those banks, those

1 financial institutions who received notification of the
2 hack, the breach at Target. Now, that is information
3 generated from Target that motivates and requires banks to
4 take action and, as a consequence, it's directly traceable
5 to Target.

6 Now, we've heard arguments like, well, somebody
7 could have stolen Mrs. Smith's card simultaneous with the
8 fact that it had been hacked, Your Honor. My suggestion,
9 that would be the tail wagging the dog. All of the class
10 members here received formal notification that the cards at
11 issue had been hacked necessitating on their part action.

12 So what we have here is an economic impact -- that
13 is, banks being faced with what at that time was the largest
14 data breach in the nation's history, having to act. They
15 did act in various ways. And we're asking, Your Honor, that
16 the Court certify a class with respect to the two largest
17 components of damage that occurred as a result of the hack.
18 Those are fraud damages, Your Honor, and those are
19 reissuance damages, Your Honor. We are positing those as
20 the damages that can be determined in this case because our
21 expert has determined that that type of damage can be
22 determined globally on a group or collective basis. And she
23 accounts for all kinds of things, like baseline fraud and
24 cards being reissued already, and that type of thing, and
25 she comes up with numbers, and those numbers are going to be

1 articulated in her expert report that is due next month,
2 Your Honor. But, in any event, so we have damages. We can
3 prove them formulaically. And Target says yes, but we have
4 a right to assert various affirmative defenses, like
5 comparative fault. The fault leading to this event, Your
6 Honor, had nothing to do with the banks. It was a hack at
7 Target. It had nothing to do with the banks.

8 Another argument that is made in the nature of an
9 affirmative defense is, well, the banks failed to mitigate.
10 Well, here they spend part of their brief telling us, well,
11 we mitigated too much, we acted too much, we issued cards
12 too fast, we paid fraud charges and we perhaps shouldn't
13 have. Then in this argument they're saying, well, we didn't
14 do that fast enough by mitigating quicker than they did.

15 Finally, they make the rather preposterous
16 argument, Your Honor, that banks assume the risk of this
17 type of thing and therefore they ought to be the ultimate
18 stuckee. Your Honor, the business decision was made by
19 Target during the 2013 Christmas season to not interrupt its
20 holiday sales by either disclosing what had happened or
21 erasing/scrubbing this malware off its system at that time.
22 That's a choice they made. But the banks, Your Honor, who
23 we represent should not be the stuckee, if you will, at this
24 time to pay the cost, which amount to hundreds of millions
25 of dollars, as a reaction to this hack.

1 Now, finally, Your Honor -- and I will reserve a
2 minute or two or three, if I could to respond to whatever
3 Mr. Meal says -- we find it entirely disingenuous for Target
4 to stand before you and argue vociferously that this is not
5 a case suitable for class treatment, it just cannot happen
6 because, Your Honor, there are some multi-faceted reasons
7 why the Court should not consider this as appropriately
8 handled in a class context. At the very time, Your Honor,
9 they are making that argument, and they have since last --
10 before April when we met in Florida been trying desperately
11 to settle this case on a class-wide basis. All these
12 concerns about differences between the banks that they are
13 referring to and they responded in a different way, and some
14 had fraud damages when they shouldn't have, and some should
15 have reissued quicker, all those types of arguments
16 apparently evaporate when Target wants to extrajudicially
17 solve this matter on a class-wide basis.

18 Now, the Court --

19 THE COURT: Counsel, what you're saying is true,
20 but, you know, you know and I know that settlements are kind
21 of one thing and the formal determinations of class are a
22 completely different thing. In this very case we have the
23 consumer matter that's pending before the Court for a
24 settlement on a class-wide basis. Nobody has stood up and
25 went through the grounds here like we're doing this morning.

1 The same would be true in the other settlements that have
2 occurred.

3 MR. CAMBRONNE: And we know because it's America,
4 they can attempt to settle that way.

5 THE COURT: Sure.

6 MR. CAMBRONNE: But all these concerns, Your
7 Honor, that they voice here about banks reacting differently
8 and the like are concerns that really in the real world all
9 I'm saying is don't make that much difference to Target.
10 And I think that's an important overlay over all of the
11 arguments, Your Honor.

12 I've got three minutes left and I'm going to sit
13 down. If you would let me say a few words at the end, I'd
14 appreciate it. Thank you.

15 THE COURT: Okay. Thank you very much.

16 Mr. Meal.

17 MR. MEAL: Good morning, Your Honor. Douglas Meal
18 on behalf of Target.

19 I'm going to borrow your watch, Carl, so I can
20 keep an eye on time. Do you mind?

21 MR. CAMBRONNE: I want you to.

22 MR. MEAL: Okay. Great. Thank you.

23 Like Mr. Cambronne, I'm going to jump right into
24 the predominance issue, Your Honor. As you know, there's a
25 bunch of other issues around class certification here, but I

1 do think that the briefs mostly focus on predominance so
2 that's what I will focus in on in the time that I have.

3 Your Honor is aware of the fact that when you're
4 talking predominance, the cases from the Supreme Court are
5 very clear in terms of what the analysis needs to be. You
6 don't presume compliance with 23(b)(3). You have to show
7 actual conformance to the rule. That means that a party
8 seeking class certification under (b)(3) has to prove, prove
9 common issues predominate. That's *Wal-Mart*. And the proof
10 that's required is the evidentiary proof that *Comcast*
11 requires. These are Supreme Court cases that are directly
12 relevant to the analysis, Your Honor, and set forth a very,
13 very rigorous standard of proof and impose a duty of
14 rigorous analysis, that's *Wal-Mart* again, in deciding
15 whether or not that evidentiary proof is there. So here, in
16 terms of analyzing predominance, the analysis needs to focus
17 both on the liability issues and the damages issues to see
18 whether common issues predominate.

19 In terms of a liability analysis -- now I'm
20 talking about the *Halvorsen* case from the Eighth Circuit --
21 what *Halvorsen* says is the evidentiary proof required by
22 *Comcast* must establish that a prima facie showing of
23 liability can be proved by common evidence. So you need
24 common evidence to establish liability in order to have the
25 evidentiary proof that *Comcast* requires under (b)(3).

1 So when we talk liability here, we're not just
2 talking issues of Target's conduct, but we're talking, for
3 example, issues of injury and causation. Those have to be
4 established via common proof under *Halvorsen*. And what
5 *Halvorsen* says in regard to injury and causation, Your
6 Honor -- this is the *Halvorsen* case, 718 F.3d at 78 -- is
7 that in order for a class to be certified, each member of
8 the class must have standing and show an injury in fact that
9 is traceable to the defendant. And all of that has to be
10 shown through common proof. That's what the cases teach.

11 So here -- and you heard Mr. Cambronne allude to
12 this -- what plaintiffs are trying to do to satisfy
13 *Halvorsen* in regard to injury and causation is say, well,
14 two points: First of all, according to plaintiffs, every
15 bank that had an account alerted on as a result of the
16 Target incident did something in response to that alert.
17 That's proposition one. So that's the causation piece -- or
18 part of the causation piece: every bank that had an
19 alerted-on card did something. And then the injury in fact
20 piece, according to plaintiffs, is that anything a bank did
21 in response, whatever it did, caused an injury in fact
22 that's traceable to Target. So that's their theory of
23 common proof. Everybody did something and anything somebody
24 did caused an injury in fact. Those are the two legs of
25 their theory under *Halvorsen* for meeting the common evidence

1 requirement.

2 So let's talk about the first piece: every bank
3 did something. Well, what you heard Mr. Cambronne say just
4 now is every bank had to do something under the FDIC reg
5 that he alluded to. That's their whole theory of showing
6 from an evidentiary point of view that every bank did
7 something. He says essentially every bank had to do
8 something; therefore, every bank did do something. That's
9 the evidence. Their sole evidence that every bank did do
10 something is that every bank supposedly had to do something.
11 The problem with that theory is they just read the
12 regulation wrong.

13 This is from, Your Honor, their own expert's
14 report, paragraph 16. And you see in paragraph 16 what
15 their own expert quotes the regulation as saying -- I'm
16 reading from the middle of paragraph 16, Your Honor -- is
17 "the Gramm-Leach-Bliley Act covered institutions must adhere
18 to a response program designed to address incidents of
19 unauthorized access to sensitive customer information" --
20 here's the important part, Your Honor -- "maintained by the
21 financial institution or its service provider." This reg
22 has zero application to a breach at a merchant like Target.
23 You know how we know that, Your Honor? Not just because the
24 lines in the reg make it clear that that's the case, but if
25 you're a bank covered by Gramm-Leach-Bliley and this reg

1 kicks in, you are required to submit to the FDIC a
2 suspicious activity report every single time this event
3 occurs. Your Honor, guess how many suspicious activity
4 reports were submitted by the named plaintiffs in this case
5 to the FDIC resulting from the Target breach. Zero. Seven
6 named plaintiffs. Zero suspicious activity reports. Why is
7 that? Because every one of these banks knew this reg had no
8 application to this situation. That's why those weren't
9 submitted. And this whole idea that this reg somehow has
10 something to do with this case is just something that was
11 cooked up after the fact in an effort to get a class
12 certified here.

13 Further indication that there is no such
14 regulatory requirement, let's look at the best practices
15 that Visa says are to exist in a situation where a breach
16 like this occurs at a merchant like Target. Now I'm reading
17 from Exhibit 48 to my declaration, Your Honor, the Meal
18 declaration. This is Visa's best practices for dealing with
19 an account compromise. And if you go into the best
20 practices, you'll see the very third bullet under number one
21 is the following. This is a best practice per Visa. "If
22 you haven't seen any signs of fraud that you believe could
23 be linked to the reported account compromised incident,
24 continue to monitor your accounts in accordance with best
25 practices," i.e. don't do anything different. That's what

1 Visa is saying. If the best practice is in many cases to do
2 nothing, how can it be that the reg requires every bank to
3 do something? Well, it doesn't require that.

4 And what did plaintiff's own service provider tell
5 them to do here? This is Fiserv. This is Exhibit 7 to my
6 declaration, Your Honor. What did Fiserv, their own service
7 provider, tell them to do in regard to the Target case?

8 Well, I'm reading from Exhibit 7 at the top of the page.

9 This is the information when the alert is set out by Fiserv
10 to its customers, these very banks. What did Fiserv say?

11 "This information," meaning the alert -- the alert that,
12 according to plaintiffs, is the clarion call that required
13 everybody to wheel into action and do something -- "This
14 information should be reviewed to determine what action, if
15 any, is appropriate for your financial institution." Even
16 Fiserv, their own service provider, is making clear you're
17 not required, you're not expected to do anything. You don't
18 necessarily have to do anything.

19 And so what actually happened here? What does the
20 evidence show about what actually happened here? Well,
21 first of all, here we are in 2015 and who here in this
22 courtroom thinks that just because a bank is required to do
23 something a bank always does what it's regulatorily required
24 to do? Since when has that been something you just take
25 judicial notice of? I would say you take judicial notice of

1 no way do we expect banks these days to do what they're
2 regulatorily required to do. Doesn't 2008 teach us
3 anything, that you can't just assume that? And what
4 happened here? Well, first of all, again looking to Visa --
5 and this is, again, Visa FAQ. This is from our expert's
6 declaration, Mr. Zalpuri, paragraph 44 at page 29. This is
7 Visa's description of what banks do when a breach like this
8 occurs. And I'm reading from page 6 of that. The question
9 is asked and Visa says here's what issuers do: Issuers
10 processes for responding to alerts -- this is the very alert
11 that Mr. Cambronne was telling you about just now -- issuer
12 processes to CAMS alerts very widely. "Some automatically
13 reissue all or some of the account numbers listed. Some
14 merely implement monitoring or enhance their current
15 monitoring programs." Others use a combination of these
16 approaches. Here's the punchline: Some "do nothing."
17 That's what Visa says. That's the network that these folks
18 are members of. Visa says some "do nothing." So when
19 Mr. Cambronne stands up here and says everybody did
20 something, that just isn't the evidence. And how do we know
21 it's not the evidence? Because we actually took discovery
22 of these very plaintiffs and we found out, yes, some did
23 nothing. Some of these very plaintiffs did nothing.

24 Sterling Bank, which is now part of Umpqua, one of
25 the named plaintiffs here, we took their deposition. It's

1 recounted at pages 7 and 8 of our brief. They did nothing.
2 They just continued doing what they were doing. That's the
3 testimony.

4 Then, Your Honor will remember that you authorized
5 us to take some depositions of non-named plaintiffs.
6 Remember that back a couple hearings ago? Well, we did that
7 and we got declarations from two of them and deposed one of
8 them. Pan Pacific, one of those entities, it acted. It did
9 act. It reissued. Do you want to know when it reissued,
10 Your Honor? Pan Pacific reissued when it got the subpoena
11 in this case, the subpoena that we were going to use to
12 prove that it did nothing. And in order to try and
13 manufacture Article III standing and get the plaintiffs out
14 of the box they were in by that, it reissued in response to
15 our subpoena. That's not taking immediate action the way
16 Mr. Cambronne was saying. It did nothing.

17 Home Federal, another one of those -- and that's
18 discussed at page 49 of our brief, Your Honor. Page 55 of
19 our brief discusses Home Federal, another absent class
20 member that you gave us leave to take discovery from. Home
21 Federal did nothing, absolutely nothing. It had a card. It
22 did nothing.

23 So this proposition that everybody did something,
24 the evidence -- and that's what Your Honor is under a duty
25 to look at -- the evidence shows that in fact not every bank

1 did something.

2 Even if it were the case that every bank did
3 something, which is not the case -- and which in and of
4 itself defeats their whole theory of class certification --
5 even if that were the case, the second piece of their
6 argument fails as well, and that's the proposition that just
7 because you did something means you incurred an Article III
8 injury in fact and that that injury is traceable to Target.
9 That's the argument. There's no evidence of that. In fact,
10 the evidence shows, again, the opposite.

11 Mr. Cambronne mentioned that they're focusing
12 primarily on two categories of damage, Your Honor: fraud
13 reimbursements and reissuance costs.

14 Fraud reimbursements. What does the evidence show
15 about whether fraud reimbursements are traceable to Target
16 in the way that is required under *Halvorsen*? What does the
17 evidence show? Well, here is Umpqua Bank, the named
18 plaintiff. We deposed Umpqua Bank. What did Umpqua Bank
19 say? This is in our brief at page 31. Their own plaintiff
20 said, "There is no way to know, no way to know whether the
21 disputed transactions are connected to the Target breach."
22 So they admit that the fraud isn't traceable to Target.
23 There is no way to know if it's traceable to Target. What
24 does the evidence show? The evidence shows that it's not
25 traceable.

1 Mr. Cambronne mentioned the stolen card issue.
2 That's Lorain Bank, another one of the named plaintiffs.
3 This isn't just an isolated tail-wagging-the-dog situation,
4 like Mr. Cambronne said. The "dog" here from Lorain Bank's
5 point of view is that stolen card. The largest single fraud
6 loss that Lorain incurred was on a stolen card. This is the
7 actual plastic was stolen from somebody's wallet and a fraud
8 charge was made. That's the bulk of Lorain Bank's claim.
9 Well, that injury isn't traceable to Target. Target didn't
10 steal that guy's card. That fraud has nothing to do with
11 the breach. And that's the biggest claim that Lorain Bank,
12 one of the plaintiffs in this case, is making.

13 Let's take CSE, another named plaintiff. CSE's
14 entire claim in this case is based on PIN-enabled ATM
15 charges where somebody got the PIN on a bunch of cards and
16 made ATM charges. This isn't just the large part of their
17 claim. This is the entire claim of one of the named
18 plaintiffs in this case in terms of fraud losses. Well,
19 there was no exposure of PINs in the Target breach. That's
20 conceded. So any ATM-based fraud which was PIN enabled
21 isn't possibly traceable to Target. So our discovery of CSE
22 showed that they've got no claim in this case because they
23 can't possibly trace their fraud to Target.

24 And in terms of reissuance is the other category,
25 well, here there's actually -- this is the one point the

1 experts agree on. Both experts have submitted to you
2 reports saying that just because you do a reissuance doesn't
3 mean you incurred injury. That's the Cremieux report at
4 paragraphs 40 to 43. And the reason for that, Your Honor,
5 is obvious. Every payment card that I've got in my wallet,
6 that you have in your wallet is going to be reissued sooner
7 or later. So the fact that your card gets reissued sooner,
8 rather than later, doesn't mean that the reissuer incurred
9 an injury. In and of itself that doesn't prove anything
10 with regard to injury. Mr. Cremieux, our expert, laid that
11 out in detail in his report, that you can't assume injury
12 just from reissuances, which is what the plaintiffs do. And
13 then, in the supplemental report that plaintiffs submitted
14 from their expert, Dr. Cantor, at paragraph 70 here's what
15 she said: She said, "I agree that there are a number of
16 scenarios for which the account reissuance would not be
17 incremental or result in a material cost." So the experts
18 agree, directly counter to what Mr. Cambronne just told you,
19 the mere act of reissuance, if you did that in response to
20 the breach, doesn't establish injury in fact. So that
21 theory of proving injury and causation through common proof
22 fails as well.

23 Quickly now, because I think -- where am I on
24 time? About five minutes left?

25 THE COURT: Somewhere in there.

1 MR. MEAL: Bear with me a little bit, Your Honor,
2 if you would, because I do want to talk about a couple of
3 other issues just quickly.

4 First of all, in terms of the issue of the
5 reasonableness or unreasonableness of a plaintiff's conduct
6 here, that is squarely part of the liability analysis. We,
7 through our discovery, established in the case of every
8 single named plaintiff -- and it's all laid out in our
9 briefing, Your Honor -- that we have a substantial defense
10 to every single plaintiff's claim based on that plaintiff's
11 own contributory fault, whether it was Lorain Bank that just
12 automatically knee jerked and reissued everything without
13 doing any analysis (that's their own testimony) or the bank
14 I mentioned before, Pan Pacific, that sat back and did
15 nothing until it got a subpoena. There's tremendous,
16 tremendous evidence to that effect.

17 Now, this is not just a damages issue, because
18 under the Minnesota comparative fault statute, it avoids
19 liability if the jury were to find that the plaintiff, as
20 would be the case for example in Pan Pacific obviously, that
21 the plaintiff was the primary -- at least 51 percent
22 responsible in terms of the fault that led to the injury.
23 So that would escape liability entirely. So this is not
24 just a damages issue. But even if it were a damages issue,
25 Your Honor, it still is a Seventh Amendment requirement that

1 in deciding comparative fault, whether it's for damages
2 purposes or liability purposes, under the Seventh Amendment
3 the same jury has to hear both sides of the fault story. So
4 this can't be a situation where one jury comes in and hears
5 the issue about Target's fault and then we have thousands
6 and thousands of jury trials then deciding each individual
7 plaintiff's fault. This is all got to be done at once
8 because you can't have one jury decide -- the only way to
9 decide the issue is the jury has to hear both and allocate
10 fault appropriately.

11 So we cited the *TJX* case, which is dead on point
12 on this. That in and of itself prevents class
13 certification. You can't certify a class if you're going to
14 violate someone's Seventh Amendment rights in doing so.
15 That's fundamental.

16 What's also fundamental here -- I'm going to skip
17 over a lot of the other stuff that I wanted to talk about
18 because I know you've got limited time this morning, but --

19 THE COURT: We have some pretty thorough briefing
20 here, too.

21 MR. MEAL: Yes. Understood. I do want to
22 mention, though, a little bit on the damages issue, because
23 this is something where their theory is running head long
24 into *Comcast*, head long into *Wal-Mart*. And you don't even
25 have to reach the issue of the reliability of Dr. Cantor and

1 whether or not Dr. Cantor has reliable methodology. We say
2 she doesn't. We say when you weigh -- leaving aside the
3 *Daubert* issue about whether her opinion is admissible,
4 leaving that aside, when you weigh Dr. Cantor's analysis
5 against Mr. Cremieux's analysis, our expert, and you do the
6 weighing of the evidence that the cases require, we don't
7 think there is a way to find that she's got a reliable
8 methodology. But leaving that aside, Your Honor, there's
9 two show-stopping roadblocks on their theory of class-wide
10 damages, and the first is created by *Comcast* and the second
11 is created by *Wal-Mart*.

12 *Comcast* says that to show class-wide damages for
13 Rule 23(b)(3) purposes you've got to have that common
14 methodology. And the first point on *Comcast* is the damages
15 methodology has to be consistent with the liability theory.
16 Their model fails that. Their liability theory, in terms of
17 injury, you heard Mr. Cambronne explain it. Their liability
18 theory is that everybody had some injury. They did
19 something and that creates liability. That's the injury in
20 fact for liability purposes. But their damages model
21 doesn't purport to measure that injury. It doesn't line up.
22 Their damages model, and Mr. Cambronne conceded this, only
23 purports to address two components, two of the things that
24 banks may or may not have done in response to the breach.
25 Well, that's in direct violation of *Comcast*. They say in

1 their reply brief that *Comcast* doesn't say that, but in
2 their reply brief they cite Your Honor to the *Roach* case.
3 And I do want to point this out to Your Honor because it's
4 very important. *Roach*, which they cite, is authoritative.
5 Well, what does *Roach* say on this particular point? Here's
6 what *Roach* says. I'm reading from the *Roach* case that they
7 cite, 778 Fed.3d at 401, and this is, it looks like, page
8 407. "*Comcast* held that a model for determining class-wide
9 damages relied upon to certify a class under Rule 23(b) (3)
10 must actually measure damages that result from the class's
11 asserted theory of injury." There has to be that link.
12 That's what *Roach* says. *Roach* cites to the *Sears Roebuck*
13 case out of the Seventh Circuit, which says the exact same
14 thing. Their model doesn't do that. That's the end of the
15 story. But if that weren't the end of the story, then
16 you've got the *Wal-Mart* problem of their theory.

17 *Wal-Mart* holds that if you've got a damages model
18 that creates what *Wal-Mart* calls "trial by formula," where
19 you're relying on averages and then extrapolating those
20 averages across the entire class -- and that's all what
21 Cantor does in her report. It's average after average after
22 average coupled with extrapolation after extrapolation after
23 extrapolation; that's all she does, that's the whole thing.
24 Well, *Wal-Mart* says you can't do that. That doesn't work,
25 and it would violate due process. And absolutely you cannot

1 measure class-wide damages through averages. That's what
2 *Wal-Mart* says. Now, in their reply -- we made that point in
3 our brief.

4 In their reply they cite you to the *Air Cargo* case
5 and says *Air Cargo*, which is a district court case out of
6 the Southern District of New York, I believe, says that's
7 not what *Wal-Mart* -- *Wal-Mart* doesn't hold that. When you
8 read *Air Cargo*, Your Honor, you'll see it never even cites
9 *Wal-Mart*.

10 The only case, the only case that has addressed
11 this issue of the impact of *Wal-Mart* in terms of whether you
12 can use averages the way Dr. Cantor proposes to use averages
13 is the *Tyson* case, which, as Your Honor is probably aware,
14 is up before the Supreme Court right now on this very issue.
15 The argument is scheduled for November 10th. It's all fully
16 briefed.

17 Now, in *Tyson* what the Eighth Circuit did is said,
18 well, we think there might be an exception to the *Wal-Mart*
19 prohibition on averaging when you're operating under the
20 Fair Labor Standards Act. And here also there might be an
21 exception when there is no way -- it's not just difficult,
22 but there is actually no evidence that you could go to
23 except accept an average -- and that's what the *Tyson* court
24 said, sort of created an exception to *Wal-Mart*. And what
25 the Supreme Court is considering now basically is whether to

1 recognize that exception. But in terms of the general
2 rules, that exception has nothing to do with our case. This
3 isn't an FLSA case. This isn't a situation where you can't
4 get the information. We got the information. We did the
5 discovery. We got the information. So this isn't that
6 situation either. *Wal-Mart* blows out of the water their
7 entire damages model.

8 So I appreciate your indulgence for a couple extra
9 minutes. If you have any questions, Your Honor, I am happy
10 to try and address them.

11 THE COURT: Okay. Thank you very much.

12 Mr. Cambronne, before you start with your
13 rebuttal, to the best of my knowledge, the only data breach
14 class case that's out there is Bill Young's decision. Why
15 are you distinguished? He denied the cert -- or he denied
16 the class. Why do you distinguish it?

17 MR. CAMBRONNE: Well, in that case, Your Honor,
18 they did not have before the court expert testimony like we
19 have, Your Honor, saying that the expert, and the Court
20 therefore, has an ability to determine damages on a
21 class-wide basis.

22 Our expert, Your Honor, meticulously is able to
23 filter out, for instance, baseline fraud and baseline
24 reissuance costs, and all that sort of thing and thereby
25 attribute the losses that we are seeking here, Your Honor,

1 to the Target fraud. You will not find that in that case.

2 But furthermore, Your Honor, if we look at the
3 common facts, Your Honor -- we have disagreements on some
4 facts. For instance, we just heard Mr. Meal say that PIN
5 information was not stolen during this matter. Target
6 itself on December 27th, 2013 issued a press release and
7 said, oops, we were wrong, PIN information was indeed
8 stolen. Now, a jury can eventually make that determination,
9 but it's a common fact, Your Honor. Either they did or they
10 did not. As I say, this (indicating) is just a release from
11 Target on that particular day that contradicts what Mr. Meal
12 just said.

13 Your Honor, this is what we've tried to --

14 THE COURT: I can't get over this world I'm in
15 today. Somebody wants to come up with rebuttal argument,
16 they have the telephone.

17 MR. CAMBRONNE: Here's the proof, Your Honor.

18 In any event, we say banks had to do something and
19 Mr. Meal says, yeah, but they didn't -- some banks acted
20 quicker than others and references, for instance, the
21 Sterling Bank and said, you know, they sat on it for a
22 while. They had to pay huge fraud damages as a result of
23 their inaction. That's the rest of the story with respect
24 to Sterling Bank.

25 Target issues its own -- or did issue its own

1 called RedCard. They have the Target logo on them. Target
2 reissued all of its cards, Your Honor, in response to the
3 Target breach for those that were impacted at the time. Yet
4 Mr. Meal will come up and say, well, we cannot assume that
5 banks have to do anything. Mr. Librock points out not only
6 the FDIC requirement, Your Honor, requirement of acting, but
7 the other laws impact this and also a number of
8 considerations that force banks to do something. Now, some
9 banks didn't do it as quick as others, but they all had to
10 do a heightened level of monitoring because they were told
11 that these situations, and this situation, these cards have
12 been compromised.

13 Mr. Meal would like you to conclude, Your Honor,
14 that the FDIC guidance on unauthorized access to customer
15 information really isn't anything, you should discount it.
16 But it says in the very document that I alluded to and put
17 up on the screen before, Your Honor, that financial
18 institutions should provide notice to its customers whenever
19 it becomes aware of an incident of unauthorized access to
20 customer information. That's when an institution should
21 provide information to its customer. Your Honor, they want
22 to run from that requirement. They want to run from --
23 Target wants to run from the conclusions that Mr. Librock
24 points out that we're bankers. We get notified of a breach.
25 It's in the news. It's in every newspaper. And then we get

1 the CAMS alerts from Visa. Visa. Everybody in the world
2 knows it. And there's a response of, well, maybe you should
3 do something or maybe you shouldn't do something or you
4 should do it faster or slower. That's, Your Honor, make
5 weight in terms of the need to response because banks, like
6 Sterling for instance, that chose to wait ultimately paid
7 the price by enhanced fraud charges.

8 We have a situation here where banks are called
9 upon by federal regulation to act under penalty, Your Honor,
10 of having to pay enhanced fraud charges if they don't. And
11 now Mr. Meal would like you to believe that, well, really
12 some banks did it quicker, some banks did it slower. Your
13 Honor, they're all impacted. That implicates the level of
14 damages, not the fact that they're all implicated.

15 We've come forward, Your Honor, with information
16 from an expert unlike that only other case. All the other
17 cases, Your Honor, have really been resolved one way or the
18 other, sometimes through the Visa mechanism where they
19 settle cases outside the jurisdiction of the court. This is
20 the only one -- the first one in the nation, Your Honor --
21 to my knowledge where a Court has been asked to certify a
22 class based with sound expert testimony and, unlike that *TJX*
23 case, I think it was called, and the fact that we've been
24 able to develop common facts that lead to liability.

25 One more thing, Your Honor, and then I'm going to

1 sit down. You have also a unique situation facing you in
2 that one of the theories of our case is the Plastic Card
3 Security Act, which determines, Your Honor, as a matter of
4 legislative policy that reissuance and payment of fraud
5 charges are reasonable responses on the part of banks or
6 financial institutions. And under that statute, Your Honor,
7 merchant pays banks for the cost of those two items. That's
8 a legislative overlay here that impacts what happens in this
9 court because Target is subject to that statute.

10 To suggest that banks are all different out there
11 and some move quicker than others, well, that's maybe true,
12 but the fact of the matter is they all have to do something.
13 If they get notified of a breach, they have to do something.
14 Some choose to wait and see if there's any fall-out, like
15 Sterling Bank. They did so to its peril. Others do it
16 quickly, like Target itself replacing all their cards in
17 response to this data breach.

18 The real world, Your Honor, is not these little
19 anecdotes where Mr. Meal suggests, well, maybe possibly
20 somebody's dog ate it and they ate a credit card. I know he
21 didn't say that, Your Honor, but that's what he's
22 suggesting. Your Honor, in the real world we have banks
23 being notified, banks having to respond, and banks incurring
24 damages, a classic and quintessential case, Your Honor, for
25 class certification. Thanks.

1 THE COURT: Okay. Thank you very much.

2 Counsel, we thank you for the submission this
3 morning and thank you for coming in. We'll take the matter
4 under advisement. We'll try to let you know just as soon as
5 we can.

6 As a factor I thought of just this morning
7 candidly, and that's that at some point that we were
8 together a couple months ago I said, well, after this motion
9 is over we'll have a little status conference to find out
10 where things are. I'll be candid, I didn't think about that
11 until this morning that we, in fact, said it. And I haven't
12 talked to Judge Keyes at all about any of this, but is there
13 anything that's in the overall management that should come
14 to my attention this morning? Mr. Zimmerman.

15 MS. ZIMMERMAN: Yeah, there is a small issue, Your
16 Honor. We can take it up now or we can talk to Judge Keyes
17 if you'd like --

18 THE COURT: Sure. Fire away.

19 MS. ZIMMERMAN: -- but it has to do with the
20 completion of discovery.

21 Due to scheduling issues with certain witnesses,
22 we have an agreement -- but we haven't agreed on
23 everything -- to extend discovery to the end of October for
24 the completion of discovery.

25 The disagreement we have is: Target's position is

1 we can go to the end of October for the completion of
2 discovery that's already noticed, but we can't notice
3 anything further to be completed by the end of October.

4 Our position is we should be able to also notice
5 things that we need to notice. Primarily we need to know
6 things about damages, things from American Express and third
7 parties, the results of the Visa settlements, things like
8 that that we perhaps haven't noticed yet but we will notice
9 very shortly. And so we just don't want completion of
10 discovery to be for things that have already been noticed,
11 but to give us the opportunity to notice things. And we
12 will do it promptly, in the next week or so, so that we can
13 endeavor to complete it by the end of October.

14 Now, if there's a particular problem with a
15 schedule or a witness, we can bring that before the Court or
16 have the indulgence of counsel, but the general
17 understanding we think should apply is we'll complete it by
18 the end of October, but we're not limited to things that
19 have already been noticed.

20 I think Michelle or Doug may comment.

21 MR. MEAL: I'd like to address that, Your Honor.

22 THE COURT: Sure. Mr. Meal.

23 MR. MEAL: So like we've done throughout, we're
24 trying to be cooperative here, we really are.

25 THE COURT: Sure. Well, frankly, I commend all of

1 you on this overall subject. You folks have done, I think,
2 an outstanding job of keeping away from me. That's good.

3 MR. MEAL: And so we've tried to do that, and we
4 want to be cooperative here, but there does need to be an
5 end to this. I mean, this scheduling problem that
6 Mr. Zimmerman alluded to is created by the fact that over
7 the last, I would say, three weeks they have all of a sudden
8 launched a blizzard of deposition notices. The plain fact
9 of it is, unless we went to a quintuple track, we couldn't
10 complete what they've already noticed by the end of
11 September.

12 Now, Your Honor's scheduling order says that the
13 deadline is October 1, and all discovery has to be noticed
14 so it can be completed by October 1. That was the deal. We
15 could've taken the position that all these depositions
16 you're now launching are inconsistent with the deal, because
17 there is no physical way to get those depositions you are
18 now noticing done by October 1. It cannot be done. I mean,
19 we're three weeks away at this point. So we didn't say
20 that. We said we don't want to be jerks about this, we want
21 to be fair, and we know you're in a position where you want
22 to take discovery that you can't get done by October 1, and
23 we'll accommodate that and move it out so we can let you
24 complete what you've noticed. But this isn't going to be
25 opening the door that now that you've got until whatever we

1 agree to -- at one point October 15 was on the table, then
2 the end of October was on the table. This isn't going to be
3 a situation where now we've opened the door and now other
4 discovery gets to be noticed that clearly would've been
5 barred at this point under the order.

6 We do think we've been extremely cooperative.
7 We've spent incredible effort on doing fact discovery in
8 this case. And we do think that the time has come to call
9 it a day in terms of noticing yet more discovery. And we
10 don't think our agreement to be accommodating should be held
11 against us and be a vehicle for doing that.

12 So I wasn't really imagining we were going to be
13 arguing this particular issue before Your Honor this
14 morning, but I do want to stress two things: First of all,
15 we are absolutely trying to be cooperative, and the offer we
16 made was an effort to do that. But at the same time, I
17 think with all the discovery we've given, tons of
18 depositions, at some point it needs to end. We think now is
19 the time it should end in terms of nothing further gets
20 noticed. So that's our thinking on it.

21 THE COURT: Okay. Thank you very much.

22 Anything further?

23 MS. ZIMMERMAN: No, Your Honor. I'd just be
24 repeating myself.

25 THE COURT: Okay. Counsel, it strikes me that,

1 number one, I'll start with this, and that's simply to say
2 that I'm the first to admit that the scheduling order that
3 we entered in this to start with is a very aggressive order.
4 And I say that because it's something I believe in. I
5 believe in moving litigation through the process as quickly
6 as possible on one side of the coin. On the second side of
7 the coin, I also believe that everybody that's involved in
8 this piece of litigation is in business. And if there's
9 anything in this world that a business person doesn't like
10 is uncertainty. They want decisions. And, frankly, that's
11 why encouragement of a very aggressive schedule was
12 developed on it.

13 Having said that, number one, I'm going to permit
14 the extension of the cut-off of the discovery to the 1st of
15 November, staying with I have a predilection to do
16 everything on the first of the month.

17 Secondly, I am going to authorize the additional
18 noticing that was discussed. And if any aspect of that
19 additional noticing is unfair, I would encourage that it be
20 brought to the magistrate's attention on an expedited basis
21 and let that be discussed individually as to what particular
22 discovery might be that's requested. Okay.

23 MR. CAMBRONNE: Thank you, Your Honor.

24 THE COURT: Thanks for coming in today. We'll let
25 you know on this just as soon as we can.

1 MR. MEAL: Thank you, Your Honor.

2 (Court adjourned at 10:58 a.m.)

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6 I, Debra Beauvais, certify that the foregoing is a
7 correct transcript from the record of proceedings in the
8 above-entitled matter.

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11 Certified by: s/Debra Beauvais
12 Debra Beauvais, RPR-CRR
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