



eJuror Jury Qualification Questionnaire FAQs

1. Who is required to complete the Questionnaire?

Everyone who has received the questionnaire is required to complete it. If you are unable to access the form online, a paper copy will automatically be sent to you by U.S. mail in approximately 2 weeks.

2. I have received a letter from your court that directs me to go online and complete a Jury Qualification Questionnaire. Is this a scam?

NO. If the letter says United States District Court District of Minnesota at the top of the page and instructs you to access the Court's website at mnd.uscourts.gov, it is NOT a scam.

3. I attempted to log into your website and it took me to a different site such as "Red Hat" what should I do?

If you are unable to log into our website, you will automatically receive a paper copy of the Questionnaire in approximately 2 weeks.

4. I am unable to log into eJuror. What should I do?

If you cannot log into eJuror for any reason, you can wait to receive a paper copy of the Questionnaire by U.S. mail in approximately 2 weeks.

5. I do not speak English. Do I need to complete the Questionnaire?

YES. If you have someone who can assist you, follow the instructions on the letter.

6. I am not a citizen. Do I need to complete the Questionnaire?

YES. If you have someone who can assist you, follow the instructions on the letter.

7. I am over 70 years old and would like to be excused. Am I required to submit a doctor's note as well?

NO. You will be excused if you are 70 years of age or older and you request to be excused. To be excused online using eJuror, you must select "Excused 70 or Over;" to be excused using the paper form, write "I would like to be excused

because of my age.” The paper form will be sent to you automatically if you do not complete the online version. A doctor’s note is NOT required.

8. I have a medical condition and can’t print the medical form for my doctor to complete online. What should I do?

If you cannot print the form, your doctor can write a letter and mail it to the Minneapolis Courthouse address that is on your Questionnaire letter.

9. I changed my name or my address and eJuror will not let me complete the Questionnaire.

If you have changed any part of your name or your address, the system requires the court to accept your changes *before* you can proceed with the Questionnaire. This can take up to 5 days. **Note:** If you have moved out of the state of Minnesota there is no reason to check back because you will automatically be excused. Please see #10 if you are entering an out of state address.

10. I moved out of Minnesota and when I changed my address in eJuror, it would not allow me to proceed with the Questionnaire.

If you are entering an address outside the state of Minnesota, use the county code: “None of the Above.” You will not be able to complete the Questionnaire, but you will automatically be excused from jury service by the court. There will be nothing further for you to do.

11. I have a Questionnaire that is addressed to a relative who is not in Minnesota. What should I do?

If you have a Questionnaire that belongs to someone other than yourself and you can contact them, provide them with the court’s website address (mnd.uscourts.gov) and their participant number that is on the letter. Ask them to log onto the court’s website, click on the Jury Duty link and go into eJuror and complete their Questionnaire. You may also tell them that a paper form will be sent in approximately 2 weeks, which may be forwarded to them.

12. I have received a Questionnaire for someone who does not live at my address. What should I do?

Draw a line through the address printed on the Questionnaire, write “Undeliverable,” and put it back in the mail. You do not need to put a stamp on it to return it to us.

13. I have received a questionnaire for someone who is deceased. What should I do?

Draw a line through the address printed on the Questionnaire, write "Deceased," and put it back in the mail. You do not need to put a stamp on it to return it to us.